

SSLPost Success Story

Case Study (February 2009) - Barnsley Metropolitan Borough Council



Council History

Barnsley Metropolitan Borough Council in South Yorkshire strives to improve the quality of life in Barnsley and inspires pride in towns and communities. The council works in diverse areas such as business and industry, environment, social care and housing, leisure, culture and tourism.

The Challenge

In the current economic and political climate, all UK local authorities face the same challenge; to improve productivity, save money and achieve greater efficiency through better use of resources. Barnsley MBC needed to improve the day-to-day effectiveness of their operations and advance the level of service they were providing to citizens and businesses.

To meet this need they implemented an SAP ERP solution that covered finance, works order management, procurement, payroll and human resources. This allowed the council to establish a central business support unit and shared service centre, helping them to improve efficiency and service delivery.

In addition to this, to save money and use resources more effectively, the council sought an integrated SAP solution that would reduce print output. This solution needed to be SAP-approved to integrate seamlessly into their SAP ERP environment.

The Solution

The council reviewed the different SAP-approved solutions that were available on the market and selected SSLPost, the only SAP certified secure email solution provided by GCrypt.

GCrypt would be able to deliver any printed document directly from SAP straight into the recipient's email inbox. Recipients would also be given the option to opt out and receive paper format if required.

By using secure electronic document delivery the Council would save time, money and resources and significantly reduce their paper output.

Implementation

The Council chose as its 'pilot' scheme the delivery of secure employee pay slips. With over 8,000 employees, and having 3,000 email addresses already in the SAP system, SSLPost could be installed easily and rolled out quickly. Not only would the council save money on postage and print, but they would also save the time and resource that was initially involved in manually processing the printed documents. This would provide the Council with a fast ROI and proof of concept for the product.

“SSLPost has streamlined our document delivery process and we are now seeing significant operational benefits and cost savings”

David Robinson (Business Support Services Manager, Barnsley Metropolitan Borough Council)

GCrypt installed the SSLPost software on-site in only 2 days, and the remaining configuration was done through VPN access. Following the successful secure delivery of employee payslips, the Council decided to roll out SSLPost for the delivery of Berneslai Homes' pay slips as well. Berneslai Homes is an Arms Length Management Organisation (ALMO) that is responsible for managing homes on behalf of Barnsley Metropolitan Borough Council.

The Results

Barnsley MBC is extremely satisfied with the SSLPost solution, and continues to increase the number of pay slips being delivered electronically. The Council is working with GCrypt to develop a comprehensive document delivery solution that will enable the secure electronic delivery of their other document types, such as purchase orders, invoices and council tax bills.

